



Rekall Cloud For Law Firms

Law firms are getting rid of their office servers and moving their entire I.T. infrastructures to the cloud. They are ending I.T. upgrades & headaches, and lowering support needs all while staying in full control of their firm data within the cloud. Within the cloud, law firms receive enterprise level security, 30-day backup retention, disaster recovery, maintenance, helpdesk support, Microsoft licensing, zero downtime, and zero end-user learning curve. Firm users work within cloud based Windows desktops that look, work & feel identical to the way your firm works right now.

What is Rekall Cloud?

- ☞ Rekall Cloud is a private cloud service offering law firms a secure, encrypted cloud desktop work environment.
- ☞ Rekall Cloud is 100% Microsoft Remote Desktop driven over encrypted VPN.
- ☞ All firm applications are migrated to the cloud enabling firm users to work with your own firm specific applications & documents with freedom & security.
- ☞ Firm users will be able to access the cloud from anywhere, anytime, and on any device, Apple, Windows, or Android.
- ☞ Firm data is located within Redundant Tier III data facilities in New Jersey & Ohio with Enterprise level security & 30-day backup retention.
- ☞ Encrypted VPN Tunnels protect data transmission between your firm and the cloud.



Cloud Access Anywhere, Anytime, on Any Device



The Cloud Includes Everything a Law Firm Needs

Rekall's cloud infrastructure is protected by our state-of-the-art security framework. Rekall's security standards, coupled with the included services below meet most and in some cases are in excess of HIPAA compliance & NIST standards.

Unlimited Connectivity Helpdesk Support

Unlimited Support for Your Most Common Issues

- Adding Users to The Cloud
- Desktop Setups For New Users
- User Password Changes
- Scanning Support
- Office Internet Connectivity
- VPN Connectivity
- Removing Users From The Cloud
- Mailbox Setups For New Users
- Printing Support
- Setup of New Devices Connecting to The Cloud
- Cloud Connectivity
- Cloud Infrastructure Support

Local Desktop/Laptop Security Agents

Security & Patch Management

- Desktop/Laptop Antivirus, Anti-Malware, Anti-Spyware
- 24x7 Proactive Hardware & Software Monitoring
- Trouble Alerts & Status Indicators to Rekall Helpdesk
- Device Intrusion Detection Services
- Hardware Asset Tracking
- Automated Windows Update Patch Management
- Automated Third Party Update Patch Management
- Hardware Health Monitoring Services

Rekall Enhanced Cloud Security & Backup

256-Bit Encryption & Military grade security comes standard

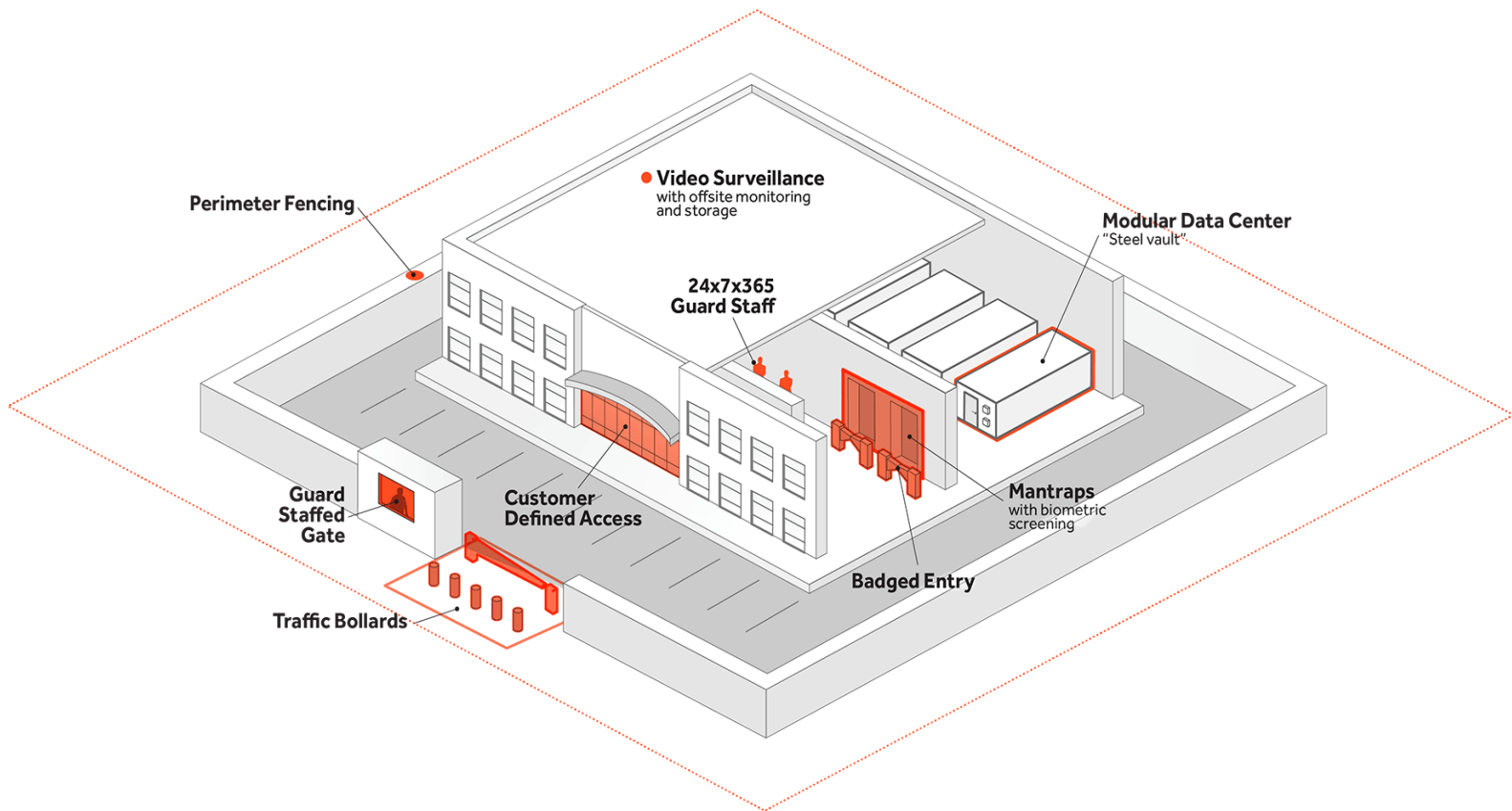
- 30 Day File & Image Level Backup of Cloud Infrastructure
- Server & Desktop Endpoint Security
- Redundant Tier III Data Facilities w/ Access Control
- 24 x 7 Network & Security Monitoring
- Strict Password & Access Policies Enforced
- SSAE16 / Type 2 / SOC Annual Audits
- Cloud Web Filtering Services
- Enterprise Firewall Security / 256-Bit VPN Encryption
- Anti-virus, Anti-malware, Anti-spyware
- Anti-Ransomware Services
- Intrusion Detection & Prevention Services (IDS/IPS)
- Data Redundancy Between New Jersey & Ohio
- Rekall Mobility Access to The Cloud via Web Browser
- Cloud File & Folder Level Security Services

Restricted VPN Access

Restrict access to the cloud outside of your office for select users.

- Restrict Access For Select Users
- Office Location Based Access Privileges (ALL OFFICES)
- VPN Tunnel Configuration & Monitoring
- Mobile Device VPN Encrypted Connection

Tier III Data Facility Security Breakdown



- Dual Grid Power Substation Feeds
- SSAE16 SOC 1 Type II Certified Compliance
- Parallel Generator System w/ Diesel Fuel
- Blended Internet Failover Automation
- Biometric Retinal & Fingerprint Security
- 24x7 CCTV Video Surveillance
- 24x7 Staff Facility Monitoring
- Zoned Chemical Fire Suppression Systems
- Guarded Security Checkpoints
- Facility-wide Uninterruptable Power Supply
- Emergency Fuel for Prolonged Outage
- Routine Smoke, Fire & Humidity Testing
- Quadruple (4) ISP failover
- Flood Prevention Systems & Monthly Testing

Redundant Tier III Facilities in New Jersey & Ohio

Client data is stored across dual redundant Tier III data facilities located in New Jersey and Ohio. The New Jersey facility is the largest data facility on the east coast making it the largest in the New York metro area. Both facilities offer advanced cooling, dehumidifying, & anti-flood technologies, patented server rack module units, zoned chemical fire suppression systems, and state of the art security with biometric scanners, armed guards, security checkpoints & CCTV video surveillance.



Guaranteed Power & Zero Downtime

Zero downtime is hard to achieve unless your data is located in a Tier III facility where advanced power protection comes standard.

Both Tier III facilities in New Jersey and Ohio have agreements with local power companies and are outfitted with dual substation power grids onsite within the facility campus.

These sub-grids feed the entire facility through redundant generators down to the data modules and customer racks where Recall's Cloud infrastructure is located.

All equipment within each facility supports dual power for an automatic failover scenario.

The facility is also equipped with diesel fuel and military grade generators that can run the entire facility indefinitely due to agreements with local fuel carriers.

